

# Bredon Hill Surgery



## Practice Team Doctors

Dr Jeremy Pawley  
Dr Simon Hill  
Dr Samantha Cooke

## Nurses – Alison, Hollie

HCA – Keriann and Georgia  
Phlebotomist – Natalie  
Clinical Pharmacist – Soheel, Sofia  
Advanced Nurse Practitioner - Tracy  
Advanced Clinical Practitioner – Suzi

## Practice Manager – Angela Maile

Assistant Practice Manager – Clare McDuff  
Dispensary - Janice, Lesley, Debbie, Caroline  
Diane, and Alison  
Reception – Alison, Anne, Beth, Caroline, Emma  
Jayne, Jane, Jo, Lesley, Natasha, Trudi, and Ruth

## We have Locums working throughout Spring 2023

Dr Paula Cusack, Dr Richard Lynch-Blosse, Dr Yvette Pygott and Dr Lydia Flaks

## Normal Opening Hours

**WE REQUEST THAT YOU WEAR A MASK WHEN ENTERING THE SURGERY UNLESS YOU ARE MEDICALLY EXEMPT**

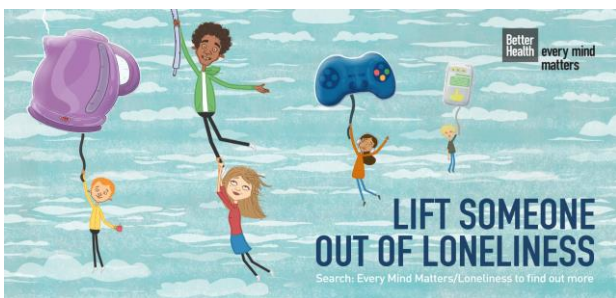
**Surgery** Monday to Friday 8:30am – 6:30pm  
**Dispensary** Monday to Friday 8:30am – 6:30pm  
(Closed for lunch between 1pm – 2pm)

Telephone lines are open from 8am but are always busy so please call later if you can.

Dispensary phone lines are open from 12pm – 1pm and 4pm – 5pm.

Please note, if you are coming to the Dispensary, you will still need to use the intercom.

Surgery Email Address; [hwicb.bredonhillsurgery@nhs.net](mailto:hwicb.bredonhillsurgery@nhs.net)



## ‘Lift someone out of loneliness’

The multi-channel campaign will launch on the 30<sup>th</sup> of January and run until 13<sup>th</sup> March 2023.

The campaign primarily aims to reach 16–34-year-olds.

Resources are available on.

Better Health Every Mind Matters | Campaigns | Campaign  
Resource Centre ([dhsc.gov.uk](https://www.dhsc.gov.uk))

## Breast Screening

Initial breast screening (Mammogram) invitations will be sent out to women between their 50<sup>th</sup> or their 53<sup>rd</sup> birthday. Please accept the offer when you receive this and attend regular routine scans going forward.



The independent regulator of health  
and social care in England

Report Score

**Good**



Armed Forces veteran  
friendly accredited  
GP practice

## SPRING 2023 - NEWSLETTER

Use the right  
NHS service  
at the right  
time



### Self-care

Hangovers. Coughs. Colds.  
Bruises and grazes. Small cuts.



### NHS 111

Feeling unwell? Need medical  
advice? No GP to call?



### GP advice

Persistent symptoms. Chronic  
pain. Long-term conditions.



### Pharmacy

Minor ailments. Bites and stings.  
Upset stomach. Medication advice.



### Minor Injury Unit

Breaks and sprains. Minor burns and  
wound infections. Cuts and grazes.



### A&E or 999

Choking. Severe chest pain. Breathing  
difficulties. Blood loss. Stroke. Sepsis.

### Surgery Staff News

Dr Katy Gines will be joining us as a permanent member of the GP team from March. She will have her own list of patients and will be in the surgery Wednesday to Friday each week.

We said farewell to Nurse Laura and wish her well in her new post.

We would like to welcome Jayne Dean who will be joining us as our new Care-Coordinator Mon – Weds in the surgery.

### Appointments

We will continue to offer rapid access (usually same day) to a clinician. This will be for a telephone triage call (assessment) and may be with a GP, Clinical Pharmacist, Advanced Nurse Practitioner, or Advanced Clinical Practitioner. If you need to be seen at the surgery the clinician will arrange this for you as part of the telephone consultation, often on the same day if assessed as urgent.

You may also be asked to attend the surgery in person if your GP or other clinician feels this is necessary. This will be arranged by a member of our admin team on the instruction of the person you are to see.

### Nurse/HCA/Phlebotomist Appointments

**Polite Notice:** Please could patients contact the surgery if they are unable to attend an appointment. These appointments can then be offered to patients waiting to be seen. Could we also ask that you arrive in time for your appointment. Thank you!

**PLEASE DON'T COME TO THE SURGERY IF YOU HAVE SYMPTOMS OF COVID**

**Advanced Nurse Practitioner (ANP)** - ANP's are registered nurses who have completed extra training and academic qualifications to be able to clinically assess, diagnose, refer, and treat patients. An ANP can assess your symptoms, treat minor health problems, infections and prescribe medication where necessary.

**Advanced Clinical Practitioner (ACP)** – Our Clinical Practitioners at Bredon Hill Surgery are trained paramedics who have undertaken additional education to provide advanced clinical care. ACPs assess and treat minor ailments and can provide treatment including medication and provide medical advice for many problems.

### Patient Participation Group Meeting – Spring date to be confirmed.

**Anyone can attend but please contact Caroline Ayres if you wish to attend.**

For several years, the doctors and staff at Bredon Hill Surgery have been supported by a group of patient volunteers who make up the Patient Participation Group – PPG. The meetings are held on a Monday evening – usually 3 or 4 a year. New members are always welcome and if you would like to know more about what is involved, please contact Caroline Ayres (PPG secretary) call 01684 773444 or email: [hwicb.bredonhillsurgery@nhs.net](mailto:hwicb.bredonhillsurgery@nhs.net)



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symptoms and consult with a doctor online.  
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