

# Bredon Hill Surgery



## Practice Team Doctors

Dr Simon Hill  
Dr Alan Bardell  
Dr Samantha Cooke  
Dr Lydia Flaks

## Nurses – Alison, Heidi and Claire

**HCA** – Keriann and Tracey  
**Phlebotomist** – Natalie  
**Clinical Pharmacist** – Sofia, Germaine  
**Advanced Nurse Practitioner** - Tracy  
**Advanced Clinical Practitioner** – Suzi  
**Care Co-ordinator** – Maddie Lawson

## Practice Manager – Angela Maile

**Management Assistant** – Jane Aston  
**Facilities Co-ordinator** – Jayne G  
**Administration Co-ordinator** – Jo I  
**Secretaries** – Beth, Natasha, Jane and Nikki  
**Reception/Administration** – Alison, Anne, Deb, Lesley, Jo G, and Louise  
**Dispensary** - Janice, Lesley, Debbie P, Diane, Alison, Yvonne, Wendy, and Debbie M

## NORMAL OPENING HOURS

**Surgery** Monday to Friday 8:30am – 6:30pm  
**Dispensary** Monday to Friday 8:30am – 6:30pm (closed for lunch between 1pm – 2pm)

**The surgery is closed on the 25<sup>th</sup> & 26<sup>th</sup> December 2025 and the 1<sup>st</sup> of January 2026**

If you need a doctor when the surgery is closed, please contact 111, or in an emergency contact 999.

Telephone lines are open from 8am but are always busy so please call later if you can – 01684 773444

For test results please call between 1pm – 2pm or after 5pm.

Dispensary phone lines are open from 12pm – 1pm and 4:30pm – 5:30pm.

Dispensary Email Address if you need to order medication; [hwicb.dispensary.bredon.hill.surgery@nhs.net](mailto:hwicb.dispensary.bredon.hill.surgery@nhs.net)



Last rated  
22<sup>nd</sup> October 2025

## Bredon Hill Surgery



### Are services

Safe?	Good
Effective?	Good
Caring?	Good
Responsive?	Good
Well-led?	Good

## We're Proud to Announce Our CQC Rating: GOOD in All Areas

We are delighted to share that our practice has been rated "Good" across all services following our recent Care Quality Commission inspection.

The achievement reflects the dedication, compassion, and hard work of our entire team, and we are incredibly proud of the high standard of care we provide to our patients every day.

We would like to thank all our patients for your continued support and feedback, which helps us keep improving and delivering safe, effective, and responsive care. We would like to say a huge thank you to our PPG members who gave such positive feedback on the day.

If you'd like to read the full CQC report, it is available on the CQC Website.

If you'd like a shorter version, a more formal one, or a more friendly/community-focused one this is available on our website or on Reception.

For a copy of the full report – please follow the link below.

Bredon Hill Surgery - Care Quality Commission



**Armed Forces veteran friendly accredited GP practice**



## DECEMBER 2025 – PATIENT NEWSLETTER



### Get help and support to manage your Type 2 diabetes

The NHS Type 2 Diabetes Path to Remission programme puts you in control of your health by offering personalised support led by a team of healthcare professionals.

The free programme can help you to:

- ✓ lose weight using a total diet replacement approach
- ✓ improve your blood sugar levels
- ✓ reduce your diabetes-related medication
- ✓ potentially achieve diabetes remission
- ✓ build habits to lead a healthier, happier lifestyle



Please speak to your GP practice to see if you might be eligible for a referral.

For more information visit: [oviva.com/uk/en/t2dr](https://oviva.com/uk/en/t2dr) or scan the QR code.

### Whats App Channel



#### NHS launches official WhatsApp Channel

The NHS England social media team has launched a new official NHS WhatsApp Channel, designed to get trusted health information straight to the public's phones. The channel will be sharing short, visual updates on public health campaigns, health alerts and seasonal advice, key NHS announcements and myth-busting and fact-checking content.

The channel can be found on a phone or by searching 'NHS' in the WhatsApp 'Updates' tab.

### Care Coordinator Please contact the surgery if you wish to make an appointment.

We're here to help you.

Your Care Coordinator is a key member of your General Practice Team, dedicated to supporting your health and wellbeing.

How we support you:

#### ✓ Help you understand and manage your care

We'll guide you through your care journey, making things clearer and easier to navigate.

#### 🔗 Coordinate your health and social care

We ensure your care is joined up and tailored to what matters most to you.

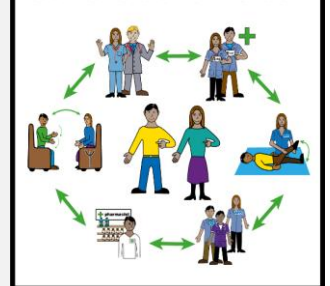
#### 🔍 Monitor your needs and respond to changes

We assess your care regularly and make timely referrals to the right professionals.

#### 📍 Signpost to support services

We connect patients, carers, and families with helpful resources and community services.

#### care coordinator



#### DEFIBRILLATOR LOCATIONS

##### Bredon Hill

Outside the Village Hall  
Outside Drapers Shop  
In the old telephone kiosk at Queensmead

##### Westmancote

Outside the Cricket Club  
In the old telephone kiosk by the junction

##### Eckington

Eckington Parish Hall  
Eckington Recreation Ground

##### Kinsham

In the old telephone kiosk on the main road

##### Bredons Norton

Outside the Village Hall

##### Bredons Hardwick

Outside the Cross Keys Pub

##### Ashton Under-hill

Long Carrant Park

#### Useful Links on our Surgery Website:

<https://www.bredonsurgery.nhs.uk/health-information/prescription-dispensary-information/>  
<https://www.bredonsurgery.nhs.uk/health-information/carers/>